



Merchandise Sales Team

Reports to: Merch Sales Team Lead

General Description:

The Merchandise Sales Team contributes to the overall success of camp by assisting with the sales of camp merchandise. This role involves engaging with customers, promoting products, and ensuring a positive and enjoyable shopping experience. Merchandise Sales has teams that cover Camp Sales, Chapel Sales, and Glow Sales in the evening.

Specific Responsibilities:

- Greet and assist customers in a friendly and approachable manner.
- Provide information about merchandise.
- Assist customers with product selection, sizing, and inquiries.
- Process sales transactions accurately using the electronic point-of-sale system.
- Handle cash, credit, and other forms of payment securely and efficiently.
- Assist in setting up and maintaining attractive merchandise displays.
- Ensure products are organized, neatly arranged, and appropriately priced.
- Monitor and report merchandise inventory levels to supervisor.
- Assist in restocking merchandise as needed.

Qualifications:

- Excellent customer service and interpersonal skills.
- Basic math skills for processing sales transactions.
- Enthusiastic and positive attitude towards engaging with customers.
- Ability to work collaboratively in a team setting.
- Flexibility and willingness to assist with various tasks as needed.

Disclaimer

The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.